

NUMBER: 23-041-21 REV. A

GROUP: 23 - Body

DATE: December 17, 2021

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This bulletin supersedes Technical Service Bulletin (TSB) 23-041-21, date of issue December 10, 2021, which should be removed from your files. All revisions are highlighted with **asterisks** and include updated build date text.

SUBJECT:

A-Pillar Water Drip

OVERVIEW:

This bulletin involves installing a new windshield header frame seal along with left and right front door A-pillar diverters.

MODELS:

2018 - 2020	(JL)	Jeep Wrangler
2020	(JT)	Jeep Gladiator

- NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.
- NOTE: This bulletin applies to JL vehicles built on or **before** July 18, 2020 (MDH 0718XX).
- NOTE: This bulletin applies to JT vehicles built on or **before** July 25, 2020 (MDH 0725XX).

SYMPTOM/CONDITION:

Customers may comment on the following:

• When opening the door after it rains or going through a car wash, water can drip off the top gutter and into the cabin, causing the carpet, instrument panel, seat and/or occupant to get wet.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68544152AA	A-Pillar Water Diverter RH
1 (AR)	68544153AA	A-Pillar Water Diverter LH
1 (AR)	68271695AI	Header Seal

- 1. Remove top system at windshield frame header.
- 2. Remove current header seal and install new revision header seal. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info 23 Body / Weatherstrip/Seals / Weatherstrip, Header, Roof / Removal and Installation.
- 3. Remove the four windshield frame bolts (Fig. 1) .

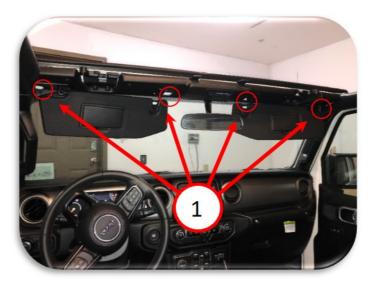


Fig. 1 Windshield Frame Bolt Locations

- 1 Windshield Frame Bolts
- 4. Tilt windshield forward and prop in forward position to expose the A-pillar sport bar (Fig. 2) .



Fig. 2 Windshield Propped Forward

- 5. Clean sportbar surface with isopropyl alcohol or equivalent solvent.
- 6. Test fit the A-pillar diverter.
- NOTE: Before removing the backing of the adhesive tape, get a feel for the correct install position. It is suggested to use a grease pencil to mark the exact install position from the dry test fit to ensure the exact position.

7. Align rearward until step in A-pillar water diverter touches grab handle trim (Fig. 3).



Fig. 3 Backward Alignment Of Diverter

- 1 Step In A-Pillar Water Diverter
- 8. Align downward until locating feature catches step in the trim (Fig. 4) .

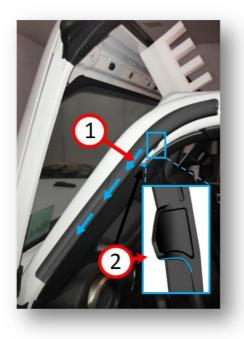


Fig. 4 Downward Alignment Of Diverter

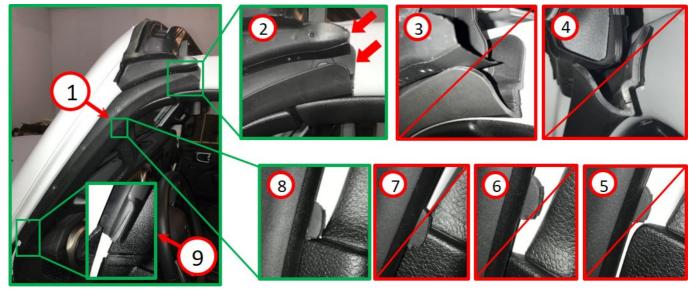
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- 9. Once the diverter is in correct position (Fig. 5), carefully remove enough of the tape liner to hold diverter in place to test fitment.
- NOTE: Do not apply full pressure until position is checked.





- 10. Tip the windshield back into place to check the position (Fig. 6) .
- NOTE: End of water diverter should line up near end of header seal, but should not touch in free state.



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Fig. 6 Position Checks

- 1 Locating Feature
- 2 Example Of Correct Placement
- 3 Part High, Interfering With Header Seal
- 4 Tape Not Adhered
- 5 Part Forward
- 6 Part High
- 7 Part Low
- 8 Correct Position
- 9 Correct Position Of The Bottom Of Diverter
- 11. Once verified, apply pressure to the tape along the length of the base of the A-pillar water diverter to make sure that the tape is fully adhered to the sportbar.
- 12. Are both A-pillar deflecters installed?
 - YES>>> Proceed to Step 13.
 - NO>>> Proceed to Step 5.
- 13. Return the windshield frame to the upright position. Tighten the four windshield frame bolts to 22.5 N⋅m (200 in. lbs.).
- Assemble the top system. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info 23 - Body / Weatherstrip/Seals / Weatherstrip, Header, Roof / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-51-35-99	Replace Windshield Frame Header Seal and Install Left and Right A-Pillar Diverters (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.7 Hrs.

FAILURE CODE:

	ZZ	Service Action
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